ENGAGE WITH YOUR COMMUNITY

SeeClickFix Plus/Pro PDF Demo
Open the app:
SeeClickFix +
Welcome!
Tap the empty Photo box
Snap your pic.
Save it and continue.
What type of problem are you reporting?
Where is it? Your phone will give you a hint.

Issue Address (required)

1695 N Country Club Rd, Tucson,
Make sure the address as accurate as possible.
Add a Summary.

1695 N Country Club Rd, Tucson...

Pothole

Description Your Problem
Details help.
Tell us a little more!
The more details, the better.
Describe Your Problem

There's a big pothole in the middle of the street. Very hard to see at night, hazardous coming from both directions.

Your Name

Your Email (required)

Report your Issue!

Your contact info?
Your name & email address, please.
Describe Your Problem

There's a big pothole in the middle of the street. Very hard to see at night, hazardous coming from both directions.

Your Name
Kam L.

Your Email (required)
kam@seeclickfix.com

Send it in!
Some issues might require a little more info.
So we ask few more questions before you’re done.
Tell us as much as you can.
Or just give us the yes-or-no answer.
And then send it in!
Reports can also be submitted through the web.

Every city in America has a SeeClickFix page of their own!
Welcome to Little Rock’s Community Page!
Click “Report an Issue.”
Click on the red marker and drag it to where the problem is. The address updates itself.
Or start typing the address and the marker will follow.
Go to Step 2.
Now, tell us a little bit about the issue.
What type of service request is this?
Depending on request type, there might be more questions.
Questions are the same on the Web and the app.
A short description here.
And a picture if you have one.
Pictures are always helpful.
You’re ready to report!
Success! Thanks For Reporting Your Issue... Here are some things you can do to help get it Fixed.

1. Share with friends and ask for their vote.
2. Create a watch area for your public official
3. Add a photo or video of your issue as a comment.

Success!
The issue has been publicly documented.
Q: What happens to an issue once it has been reported?
A: First, notifications are sent out to public officials and community leaders.
This way, local issues find straightforward fixes from those who know the area best.
SeeClickFix provides local governments with the tools to ensure that the citizens’ concerns are resolved.
Corona, CA is one of many cities using SeeClickFix tools.
Certain city employees see the green Pro tab when they log in.
This is the Dashboard. Service Request types are displayed on the left.
Issues can be sorted by request type.
This screen shows Graffiti.
Answers to additional questions are displayed here too.
There are other ways to sort the issues too.
Of course, there is much more that you can do from the Dashboard.
Alpharetta, GA is another city that uses SeeClickFix.
Citizens can report their concerns to Alpharetta directly through the City’s website.
The Pro Dashboard provides a convenient interface for interacting with these issues directly.

Issues within Alpharetta Pro Watch Area
Sorted by last updated in descending order.

Watch Areas
- Alpharetta Pro Watch Area
  - Open
  - Acknowledged
  - Closed
  - Most Recent
  - Hottest
  - Top
  - Hidden

Potholes is Acknowledged 2 People want this fixed [more]
3465-3679 Old Milton Pkwy, Alpharetta, GA 30022, USA
Issue #37700 | """" Comments | Notes | □ Close | □ Acknowledge | ✖ Inappropriate | Hide

Sidewalk Repair is Acknowledged 3 People want this fixed [more]
1345 Seale Drive, Alpharetta, GA 30022, USA
Issue #36983 | """" Comments | Notes | □ Close | □ Acknowledge | ✖ Inappropriate | Hide

Wires Hanging Down is Closed 3 People want this fixed [more]
75-99 Georgia 9, Alpharetta, GA 30009, USA
Issue #36846 | """" Comments | Notes | □ Reopen | □ Acknowledge | ✖ Inappropriate | Hide

Illegal boarding/rooming house operating in historic district is Open 2 People want this fixed [more]
This link will take you to the issue’s page.
Clicking “Comments” drops down a window.
Clicking “Comments” drops down a window.

**Sidewalk Repair is Acknowledged** 3 People want this fixed [more]
1345 Seale Drive, Alpharetta, GA 30022, USA

**Issue #36983 | Comments | Notes | Close | Acknowledge | Inappropriate | Hide**

Issue Opened

5 days ago
This issue was opened

**Issue Acknowledged**

Alpharetta

**COAADMIN** (345 civic points) wrote 5 days ago
This issue has been reported to our Engineering/Public Works Department for follow-up. As the maintenance of some neighborhood sidewalks is the responsibility of respective homeowners associations (HOAs), our crews will first determine if the responsibility for this repair belongs to the City or the HOA.

Zak Stone (administrator) 5 days ago
Thanks for acknowledging this issue, Alpharetta.

**COAADMIN** (345 civic points) wrote 4 days ago
The City has established a work order for this repair. Weather permitting, the work is scheduled to occur on May 21st.

Comment

[Add an image | Add a video]
Where you can see the comments that have been posted and post comments of your own.

Sidewalk Repair is Acknowledged 3 People want this fixed more
1345 Seale Drive, Alpharetta, GA 30022, USA

Issue #36983 | Comments | Notes | Close | Acknowledge | Inappropriate | Hide
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Hide Comment | Flag as Inappropriate

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Thanks for acknowledging this issue, Alpharetta.

Hide Comment | Flag as Inappropriate

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The City has established a work order for this repair. Weather permitting, the work is scheduled to occur on May 21st.

Hide Comment | Flag as Inappropriate

Comment

Add an image | Add a video
Clicking “Notes” opens a text box.
Notes are not public.
They can only be viewed by other Pro users in your city.

Potholes is Acknowledged 2 People want this fixed more
3465-3679 Old Milton Pkwy, Alpharetta, GA 30022, USA

Issue #37700 | Comments | Notes | Close | Acknowledge | Inappropriate | Hide

Private notes between account members
This is the 100th pothole Bill's crew has filled this week - give that man a raise!

Save Note cancel

Sidewalk Repair is Acknowledged 3 People want this fixed more
1345 Seale Drive, Alpharetta, GA 30022, USA

Issue #36983 | Comments | Notes | Close | Acknowledge | Inappropriate | Hide

Wires Hanging Down is Closed 3 People want this fixed more
75-99 Georgia 9, Alpharetta, GA 30009, USA

Issue #36846 | Comments | Notes | Reopen | Acknowledge | Inappropriate | Hide
You can Close or Reopen issues from the Dashboard.

<table>
<thead>
<tr>
<th>Watch Areas</th>
<th>Issues within Alpharetta Pro Watch Area</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alpharetta Pro Watch Area</td>
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</table>
You can Acknowledge issues too.
Acknowledging an issue assures your constituents that the City is responsive to their needs.

Sidewalk Repair is Acknowledged

1345 Seale Drive, Alpharetta, GA 30022, USA

Issue #36983 | Comments | Notes | Close | Acknowledge | Inappropriate | Hide

Issue Opened

5 days ago
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Hide Comment | Flag as Inappropriate

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The City has established a work order for this repair. Weather permitting, the work is scheduled to occur on May 21st.

Hide Comment | Flag as Inappropriate
And you can put your name and logo into the public space as someone who’s taking care of business.
The Dashboard also allows you to export issue data in .csv and .xls formats for your records.
By promoting communication, SeeClickFix helps ensure that hardworking public servants get the credit they deserve.
Notifications are sent out to all the watchers in the community when you comment on an issue or change its status.

[SeeClickFix #37971] Congratulations! Too many goats in the marketplace! was Acknowledged

Congratulations! Your issue has been acknowledged by Open City.

Too many goats in the marketplace!
Why do the goat traders let their goats roam free in the market? I had set up my stall to sell the yams from my farm, and when I stepped away for just one minute, they ate all my yams!

You can view this issue at http://www.seeclckfix.com/issues/37971

Thank You,
The SeeClickFix Team
So everyone knows when you fixed something!

[SeeClickFix #37971] Congratulations! Too many goats in the marketplace! was Closed

Your issue has been closed

- If you agree with this change you do not need to do anything.
- If this issue was not resolved you have two weeks to reopen the issue.

Too many goats in the marketplace!

Why do the goat traders let their goats roam free in the market? I had set up my stall to sell the yams from my farm, and when I stepped away for just one minute, they ate all my yams!

Thank You,

The SeeClickFix Team
Accessibility

• Brings government and citizens closer together through new social media
• More intuitive interface than 311 or CRM services

Transparency

• Creates a public record of citizen service requests
• Opens a forum for dialogue about fixing the public space

Accountability

• Keeps pressure on government to get things done.
• Ensures that hard-working public servants get the credit they deserve